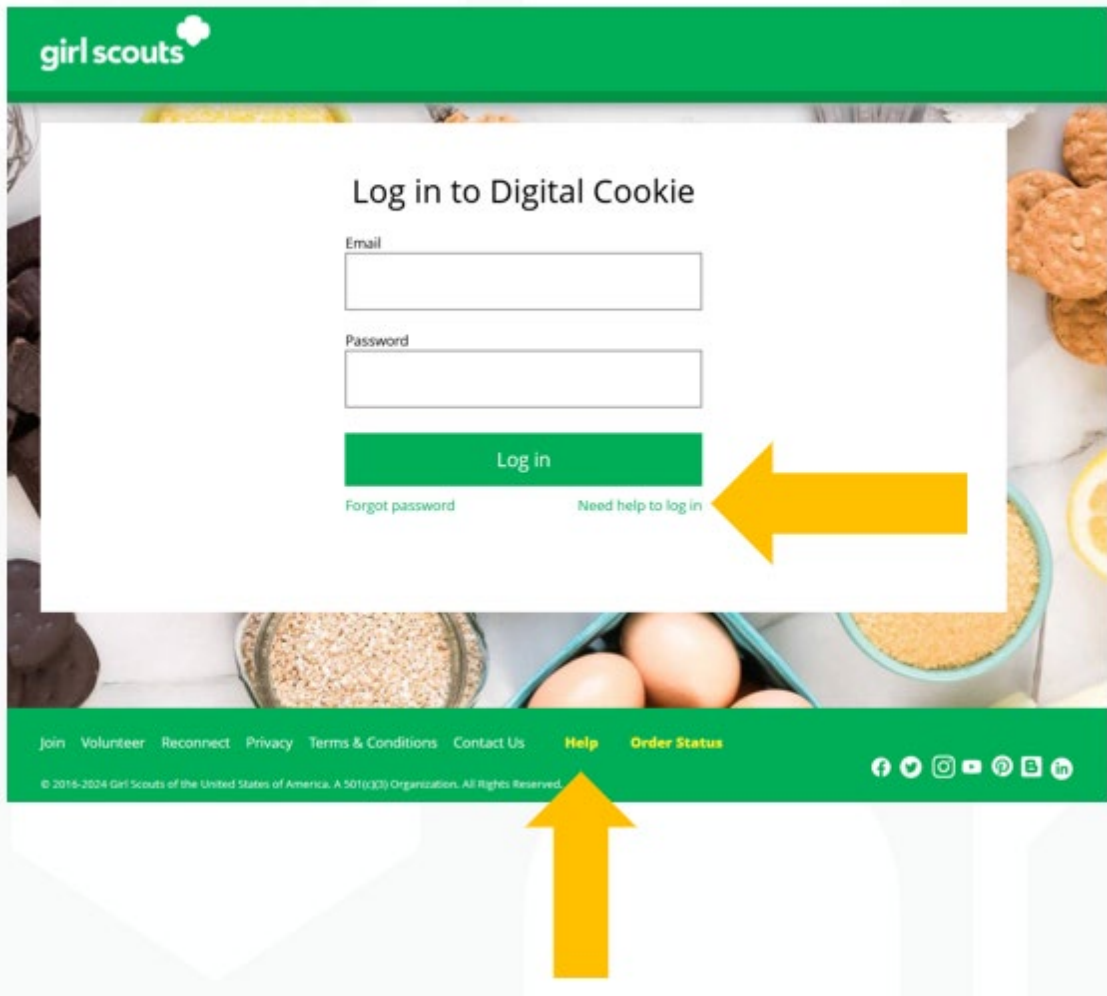


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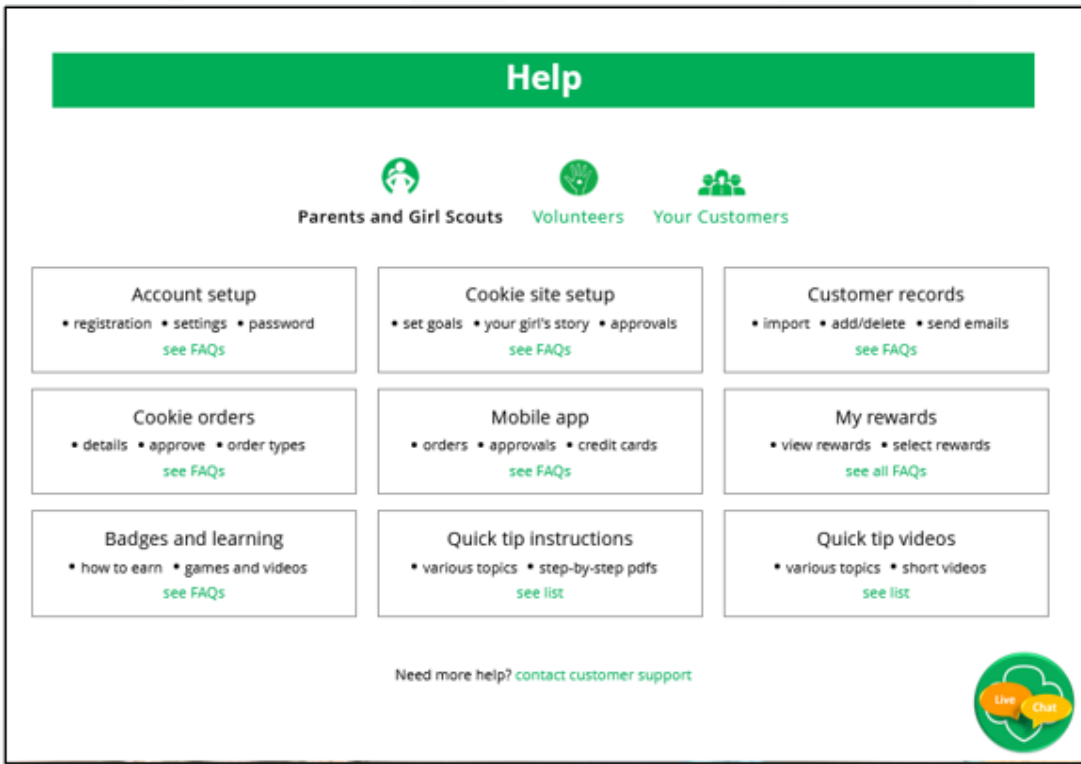
Digital Cookie Help Center

Need help to login? Click “Help” at the bottom of the page to go to the Help Center for FAQ’s, tip sheets, and more:



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Select which role and category you need support on.



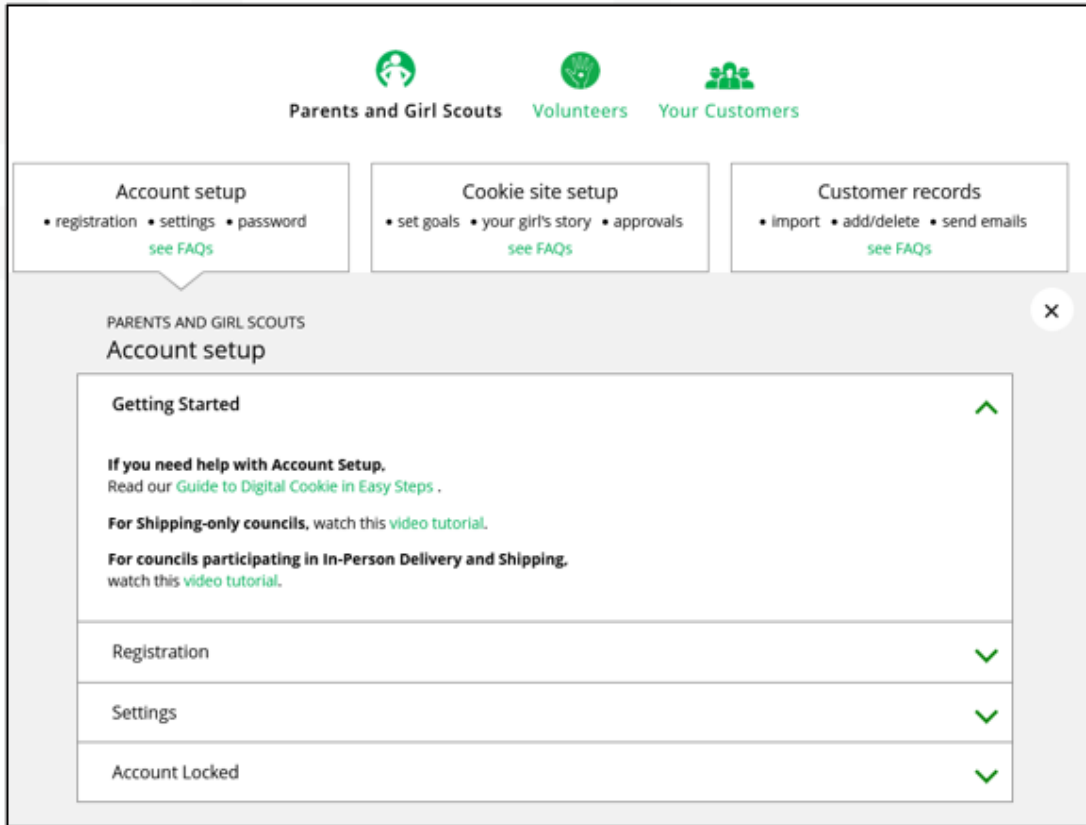
The screenshot shows a help page with a green header labeled "Help". Below the header are three navigation tabs: "Parents and Girl Scouts" (with a person icon), "Volunteers" (with a person and gear icon), and "Your Customers" (with a group of people icon). The main content is organized into a 3x3 grid of help categories, each with a list of sub-topics and a "see FAQs" link. At the bottom, there is a link for "Need more help? contact customer support" and a "Live Chat" button.

Help		
Parents and Girl Scouts	Volunteers	Your Customers
Account setup <ul style="list-style-type: none">• registration• settings• password see FAQs	Cookie site setup <ul style="list-style-type: none">• set goals• your girl's story• approvals see FAQs	Customer records <ul style="list-style-type: none">• import• add/delete• send emails see FAQs
Cookie orders <ul style="list-style-type: none">• details• approve• order types see FAQs	Mobile app <ul style="list-style-type: none">• orders• approvals• credit cards see FAQs	My rewards <ul style="list-style-type: none">• view rewards• select rewards see all FAQs
Badges and learning <ul style="list-style-type: none">• how to earn• games and videos see FAQs	Quick tip instructions <ul style="list-style-type: none">• various topics• step-by-step pdfs see list	Quick tip videos <ul style="list-style-type: none">• various topics• short videos see list

Need more help? [contact customer support](#)

[Live Chat](#)

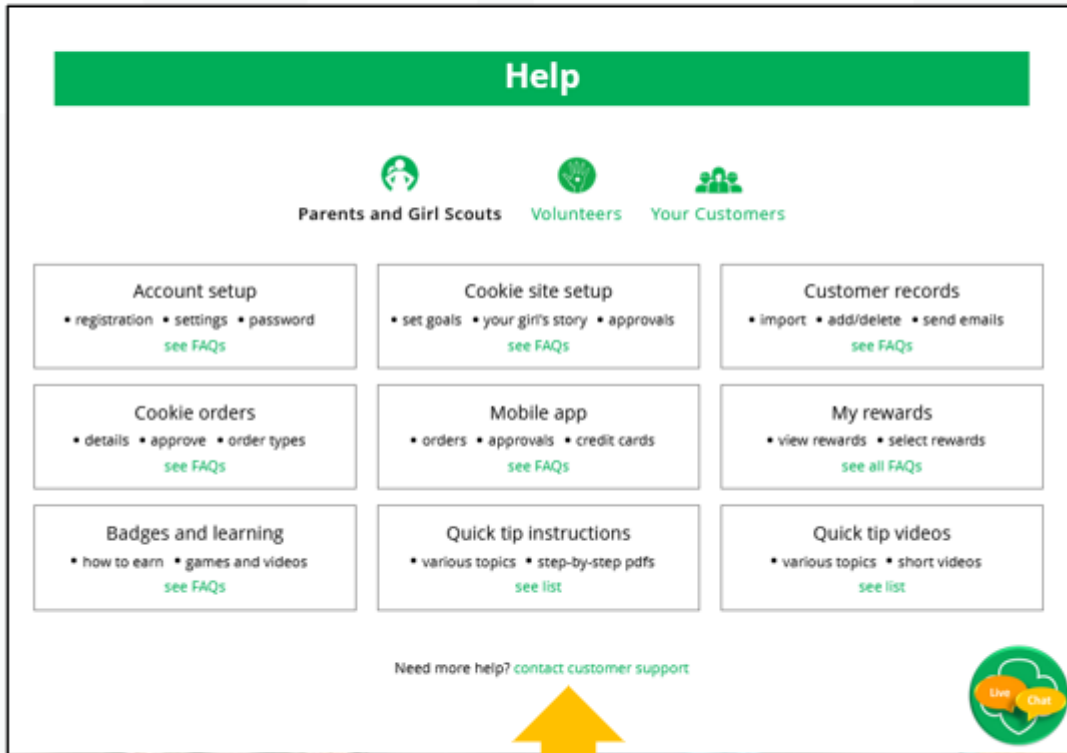
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Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.

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After looking, still can't find what you need? Contact customer support.



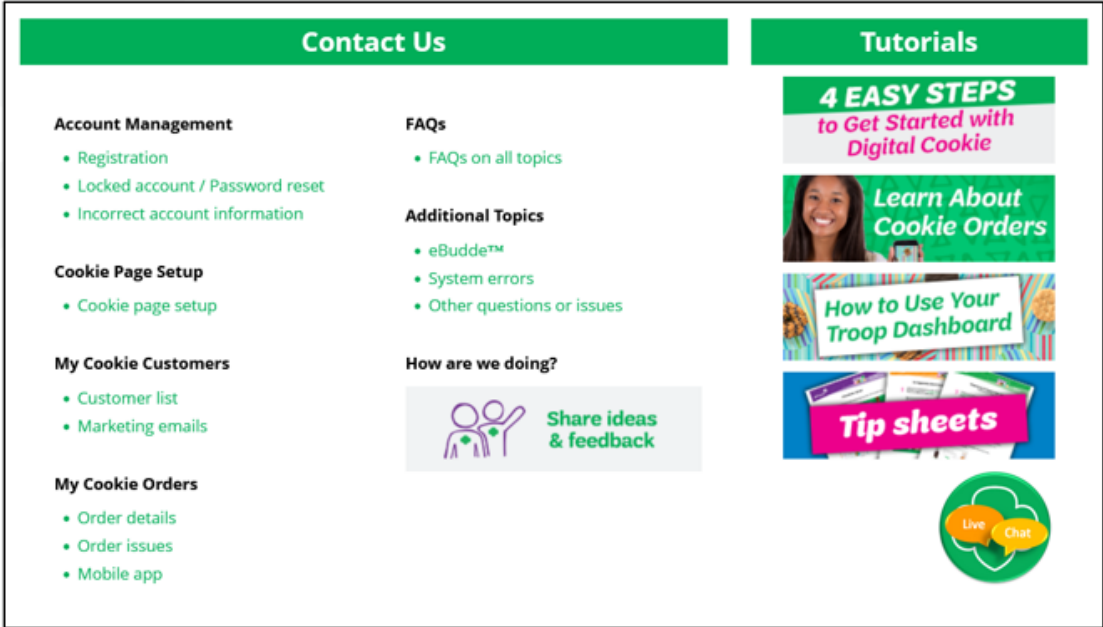
The screenshot shows a 'Help' page with a green header. Below the header are three categories: 'Parents and Girl Scouts', 'Volunteers', and 'Your Customers'. The page is organized into a 3x3 grid of help topics. At the bottom, there is a link for 'Need more help? contact customer support' and a 'Live Chat' button. A large yellow arrow points upwards from the bottom center of the page towards the customer support link.

Help		
Parents and Girl Scouts	Volunteers	Your Customers
Account setup <ul style="list-style-type: none">• registration• settings• password see FAQs	Cookie site setup <ul style="list-style-type: none">• set goals• your girl's story• approvals see FAQs	Customer records <ul style="list-style-type: none">• import• add/delete• send emails see FAQs
Cookie orders <ul style="list-style-type: none">• details• approve• order types see FAQs	Mobile app <ul style="list-style-type: none">• orders• approvals• credit cards see FAQs	My rewards <ul style="list-style-type: none">• view rewards• select rewards see all FAQs
Badges and learning <ul style="list-style-type: none">• how to earn• games and videos see FAQs	Quick tip instructions <ul style="list-style-type: none">• various topics• step-by-step pdfs see list	Quick tip videos <ul style="list-style-type: none">• various topics• short videos see list


Need more help? [contact customer support](#)

[Live Chat](#)

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The screenshot shows a navigation menu with two main sections: 'Contact Us' and 'Tutorials'. The 'Contact Us' section includes links for Account Management, Cookie Page Setup, My Cookie Customers, and My Cookie Orders. The 'Tutorials' section includes links for '4 EASY STEPS to Get Started with Digital Cookie', 'Learn About Cookie Orders', 'How to Use Your Troop Dashboard', and 'Tip sheets'. There is also a 'Share ideas & feedback' button and a 'Live Chat' button.

Contact Us	Tutorials
Account Management <ul style="list-style-type: none">RegistrationLocked account / Password resetIncorrect account information	4 EASY STEPS to Get Started with Digital Cookie
Cookie Page Setup <ul style="list-style-type: none">Cookie page setup	Learn About Cookie Orders
My Cookie Customers <ul style="list-style-type: none">Customer listMarketing emails	How to Use Your Troop Dashboard
My Cookie Orders <ul style="list-style-type: none">Order detailsOrder issuesMobile app	Tip sheets
FAQs <ul style="list-style-type: none">FAQs on all topics	Live Chat
Additional Topics <ul style="list-style-type: none">eBuddle™System errorsOther questions or issues	
How are we doing?  Share ideas & feedback	

Click the topic you need help with and complete the form for more assistance.

Or click the Live Chat button to chat with a Digital Cookie support agent during business hours.